2 Congreso Internacional del Gas LP Exceptional Energy

El dilema de las comunicaciones en el Gas LP

Alison Abbott, Communications Director, WLPGA 20 de Agosto 2019





What is the WLPGA?

The unique global body representing the interest of the LPG industry

300 members125 countries



LPG

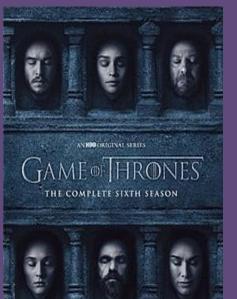
The Communications Paradox

WHAT PEOPLE ARE LOOKING FOR















WHAT PEOPLE ARE **NOT** LOOKING FOR

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O.

LPG

- Over a **BILLION** people use LPG
- 27 MILLION vehicles drive on Autogas
- Production of 300 MILLION TONNES
- Present in more countries than COCA COLA
 - Changing people's lives in a fundamental way
 - **KEY** to achieving climate goals

SO WHY DO SO FEW PEOPLE CARE?

NOT NEW NOT COOL FOSSIL LOW TECH YESTERDAY'S FUEL IN MANY COUNTRIES

WE HAVE THE STORY

INDOOR AIR POLLUTION OUTDOOR AIR POLLUTION HYBRID LPG ELECTRIC CARS ADOPTION BY LARGE CUSTOMERS



EVEN WHEN WE ARE THE **PERFECT FUEL**



OVERCOMING THE PARADOX: CHALLENGES

IMAGE & REPUTATION CAN BE POLAR OPPOSITES FRAGMENTED INDUSTRY MANY SMALL ACTORS PLETHORA OF APPLICATIONS LIMITED UNDERSTANDING LPG IS NOT COOL

NOT A Fair fight

WHAT CAN WE DO?

ENERGY COMPANIES HAVE TWO CLIENTS



GOVERNMENTS

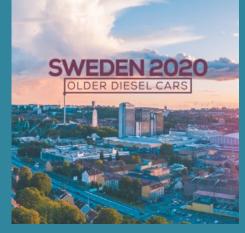
POLICY MAKERS ARE GAME CHANGERS

BRUSSELS



















UPCOMING **BANS OF PETROL** AND/OR **DIESEL CARS**

UPCOMING BANS ON HEATING OIL







WELCOME TO ENERGY POLICY LAND

THE TIME FOR PRO-ACTIVE POLICY OUTREACH IS

NOW

ORGANISE TRAINING SESSIONS, EVENTS, BBQS, ETC FOCUS ON THE BENEFITS OF LPG SHOW WHAT LPG DOES FOR PEOPLE AROUND THE WORLD

WE NEED TO SPEAK WITH **ONE VOICE**

TURN EVERYONE WHO WORKS FOR THE INDUSTRY INTO AMBASSADORS

ALL COMMUNICATION SHOULD HAVE A CLEAR GOAL IN MIND

MARKET GROWTH MOST PEOPLE DON'T BUY LPG BECAUSE THEY LIKE THE CYLINDER

1114

WHY DO PEOPLE USE LPG?

I DON'T HAVE A CHOICE I HAVE ONLY EVER KNOWN LPG and LPG IS SUPERIOR TO THE FUEL I CURRENTLY USE **PROVIDES THE CONTROLLABLE HEAT I NEED** EMITS LESS CO2 AND POLLUTANTS IS PORTABLE WITH HIGH ENERGY DENSITY CAN BE STORED FOR A LONG TIME CAN BE STORED ON SITE IS COST EFFECTIVE

IT'S ALL ABOUT THE PIE



HOW DO WE MAKE THE PIE **BIGGER?**

NEW APPLICATIONS = **GROWTH**

YOU USE LPG FOR **THAT**?! www.lpg-apps.org

WHAT CAN BE DONE?

EDUCATE OURSELVES: TRAIN EVERYONE IN THE COMPANY EXPLAIN THE POTENTIAL TO YOUR CUSTOMERS PROMOTE APPLICATIONS IN NEW WAYS

WHAT CAN WE DO: APPLIANCE MANUFACTURERS

HOLD THE KEY TO LARGE SCALE ADOPTION OF LPG POWERED APPS USE SOCIAL MEDIA OR COORDINATED WRITING TO REQUEST LPG POWERED **VERSIONS OF APPLICATIONS POST POSITIVE EXPERIENCES** WITH LPG POWERED EQUIPMENT **INVEST IN APPLICATIONS** TO SHOW CUSTOMERS **TARGETED CAMPAIGNS** ON SPECIFIC APPS **APPLICATION EVANGELISTS** AT GLOBAL LEVEL

BUSINESS AS USUAL IS NOT ENOUGH

THIS IS AN **OPPORTUNITY THE FUTURE** OF OUR INDUSTRY IS AT STAKE



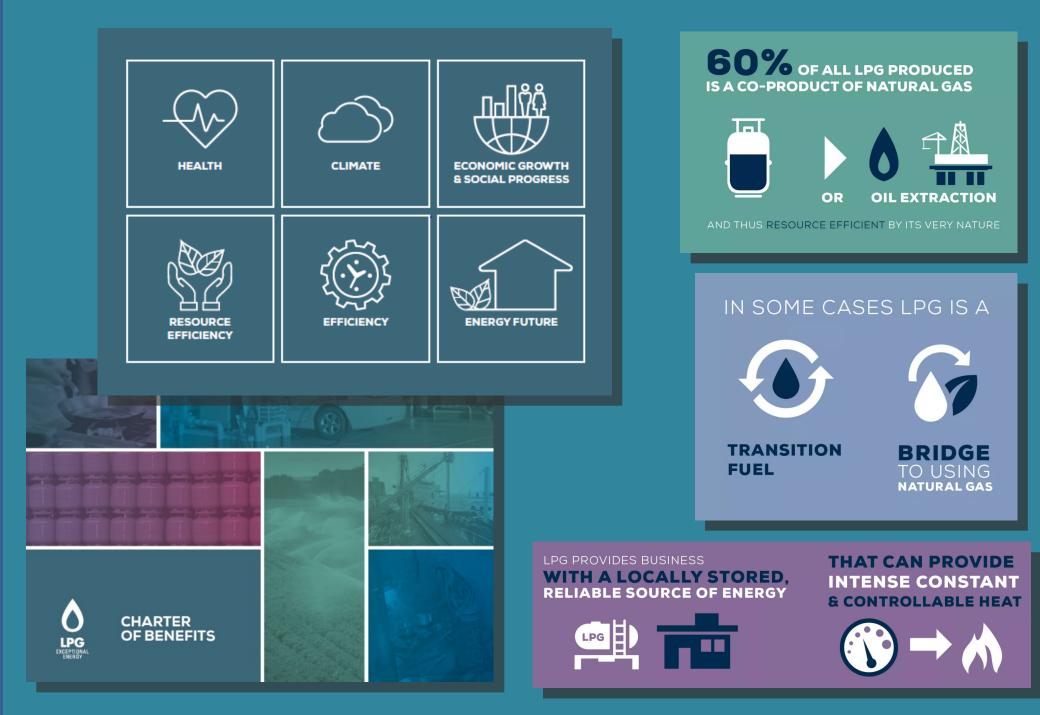
LETS START WITH THREE EASY AND FREE SOLUTIONS



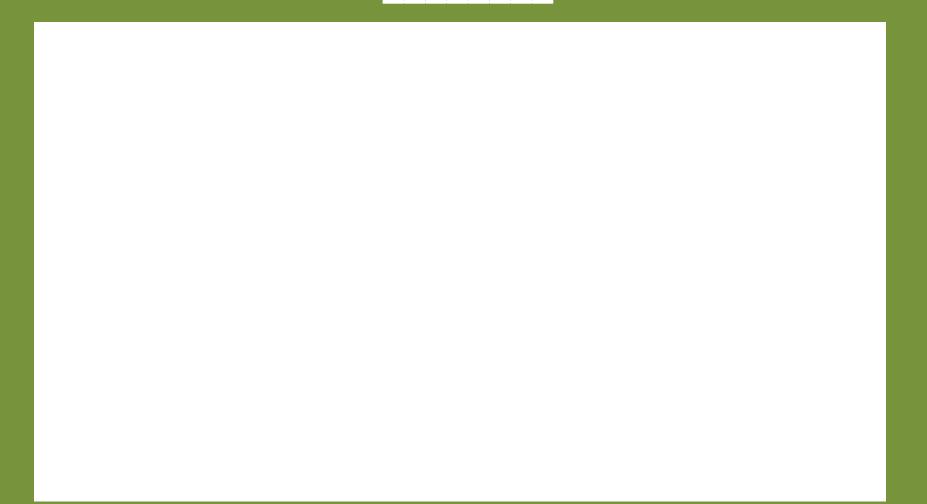
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THE STORY OF LPG





32nd World LPG Forum & European Congress 24-27 September 2019 Ÿ

24-27 September 2019

AMSTERDAM

